



Frequently Asked Questions (FAQ's)

Q1. Will I be able to come into the nursery to help settle my child?

- a) *At the moment we are awaiting updated government guidelines, which we have to follow. We will however do as much as we can to help reassure you and answer any questions you may have.*

Q2. Will there be settling in sessions for our children?

- a) *Yes, we will be providing settling in sessions for 2 hours at a time, in smaller groups. We will be contacting you individually to arrange times. We will follow current guidance as to whether parents can attend with their children, following Covid-safe policies.*

Q3. How will you keep in contact with us?

- a) *At Little Orchard Nursery we use an app called Class Dojo, which we update regularly with pictures. You can also message us using the app throughout the day and we will try and respond as often as possible. Alternatively you can ring the school office and be transferred through to the nursery or email us at nursery@leesons.bromley.sch.uk*

Q4. When will I be able to see the nursery?

- a) *As soon as government guidance allows, we will offer viewings for every parent. You will be able to see the nursery setting, meet the nursery staff and get to know us all. We pride ourselves on building great relationships with children and parents so we hope to get to meet you soon! In the meantime, you can take a look at our virtual tour on the Leesons' website.*

Q5. How will I know who my child's key worker is?

- a) *Your child's key worker will introduce themselves to you and answer any questions you may have. Your child's keyworker will do activities with them, make educational observations and meet you regularly to update you on your child's progress.*

Q6. Will our child be able to do any extra hours if needed?

- a) *Your children will be able to do adhoc/additional hours depending on availability, as long as you provide half a days notice. Please see T&C's for details and prices.*

Q7. Will my child receive a snack whilst at nursery?

- a) *Yes, we provide milk and water as well as a variety of fruit and breadsticks for morning and afternoon sessions. If your child attends full days they will have a morning and afternoon snack as well as a packed lunch.*

Q8. Can my child stay for lunch?

- a) *Yes if you are claiming 30 hour funding and/ or wrap around hours for a full day. These are subject to availability so please contact the nursery team for further information. Please see the T&Cs for full details and prices. School Meals are priced at £2.60 per day or you can provide a packed lunch.*